

# **Fast Food Nation: The Dark Side of the All-American Meal**

**A book review discussion led by Charles Hall  
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**Discussion led during the 2002 WCC-72 meetings in Las Vegas**

# Annotated Outline of Fast Food Nation

## Chapter 1: The Founding Fathers

- I. Carl N. Karcher, an industry pioneer
  - A. Carl moved from Ohio to the agricultural area of Anaheim, CA in 1937.
    - i) Carl first worked at Karcher's Feed and Seed Store then for Armstrong Bakery in LA.
    - ii) Carl noticed many hot dog stands while doing his bakery deliveries. He soon decided to buy a hot dog stand of his own.
- II. A new way of life emerged in California centering on automobiles.
  - A. Automobiles symbolized independence and freedom to the people in California.
  - B. The auto industry attempted to dismantle the U.S. trolley industry but were indicted with antitrust lawsuits and given small fines.
  - C. Drive-in restaurants began as a result of the emerging "automobile" way of life.
- III. Speedee Service
  - A. Carl Karcher opened Drive-In Barbecue and did most of the restaurant operations himself.
  - B. Due in part to the booming economy in Southern California after World War II, Carl's new business was successful.
    - i) The federal government spent a large sum of money in and around Los Angeles.
    - ii) Anaheim was growing to become a metropolitan area.
  - C. McDonald's entered the market charging \$0.20 less per hamburger than Carl.
    - i) McDonald's was successful, but the owners weren't happy with many aspects of the business.
    - ii) McDonald's closed its restaurants for 3 months and reopened with a new way of operating the restaurants.
      - a) New "factory assembly" way of food preparation, two-thirds of items on the menu were eliminated and dishes and glassware were replaced with paper plates and cups.
    - iii) Customers were not accustomed to self-service at first, but soon accepted it.
- IV. Burgerville USA
  - A. Carl Karcher responded to McDonald's by starting his own self-service restaurant: "Carl's Jr."
  - B. Many individuals, not large corporations, began restaurants similar to Carl's Jr. and McDonald's.
    - i) Such competing restaurants included Dunkin' Donuts, Taco Bell, Insta-Burger-King, Wendy's, Dominos, and Kentucky Fried Chicken.
    - ii) A number of other restaurants opened around the same time, but did not survive.
  - C. New restaurants promoted technological progress in operations.
  - D. Competition was extremely strong in the Southern California area.
  - E. The leading chains began to grow nationwide.
    - i) The Arab Oil Embargo in 1973 was a scare to the economy. The event threatened the automobile culture, therefore drive-in restaurants.
    - ii) Wall Street invested in the restaurants and it became an industry.
- V. Progress
  - A. Carl Karcher Enterprises (CKE) experienced great success in the 1970s.
  - B. The company however, had less success in the 1980s.
    - i) CKE went public and expanded to Texas with new menu items in the 1980s.
    - ii) The company did not do well in Texas and the stock price fell.
    - iii) The SEC made accusations of insider trading against CKE.
  - C. Most of the 1990s were tough for CKE.
    - i) Many of CKE's real estate investments went bankrupt, resulting in lawsuits.
    - ii) A new president was hired who decreased quality as well as prices, which drove away many customers.
    - iii) Carl proposed partnering with The Green Burrito and serving Mexican food in its restaurants.
    - iv) Carl felt that the company culture was changing.
    - v) The board denied the Green Burrito partnership and fired Carl Karcher.
    - vi) Eight weeks later, Carl and William P. Foley II regained control of the company, partnered with Green Burrito and the stock price began to rise.

## Chapter 2: Your Trusted Friends

- I. Walt and Ray
  - A. Ray Kroc, the founder of McDonald's, enjoyed the art of selling.

- i) Kroc convinced the McDonald brothers to sell him the right to franchise McDonald's restaurants nationwide.
  - ii) Kroc unsuccessfully attempted to make a deal with Walt Disney to put McDonald's concessions in Disneyland.
- B. Walt Disney in many ways was a role model for Ray Kroc.
- i) Walt Disney applied the techniques of "factory assembly" to movie making.
  - ii) Labor disputes among Walt Disney and the animator's labor union occurred and as a result became very involved in many political groups and activities.
  - iii) Ray Kroc separated himself from most politics except for one exception.
    - a) Kroc donated \$250,000 to President Nixon's reelection campaign.
    - b) The donation prompted allegations that Kroc attempted to influence President Nixon's vote on the matter of several bills that McDonald's wanted passed.

## II. Better Living

- A. During World War II, Disney relied on the government for much of the company's revenue.
- B. Disney created "Tomorrowland" to promote science and technology.
  - i) Wernher von Braun, who worked for the German army during WWII helped produce Disney's "Man in Space" programs.
  - ii) Heinz Haber, who also worked for the German army during WWII, produced Disney's show promoting civilian use of nuclear power.
- C. Walt Disney and its sponsors had access to the impressionable minds of countless children.
- D. Walt Disney pioneered the marketing strategy of synergy.
  - i) Disney crafted television shows that ultimately promoted other Disney products.
- E. Ray Kroc shifted McDonald's strategy from a family restaurant to a children's restaurant.
  - i) McDonald's utilized several mascots before deciding on Ronald McDonald with the help of Oscar Goldstein and Willard Scott.
  - ii) Kroc entertained the idea of building an amusement park to rival Disneyland, but scrapped the idea. He instead built smaller "McDonaldlands" nationwide.

## III. Kid Customers

- A. Disney and McDonald's were among the first to market to kids.
  - i) In the 1980s many companies realized the opportunities of marketing to children.
  - ii) Market research has shows that children often recognize a brand logo before they recognize their own name.
  - iii) The goal is to get children to convince a third party, usually their parents, to make a purchase.
- B. Marketing research of children has greatly increased.
  - i) Tactics that are used include surveys, focus groups, analyze artwork, observation, and dream research.
  - ii) Children's clubs and the internet have become an important marketing tool.
- C. Although all mediums of advertising have increased, television continues to be the most important.
  - i) In 1978, the FTC attempted to ban all television advertisements directed toward children, but failed.

## IV. Perfect Synergy

- A. The key to attracting kids is with toys.
  - i) McDonalds has partnered with many toy manufacturers to produce and give away small toys.
  - ii) Fast food chains have also partnered with sports teams and Hollywood studios.
- B. In 1996, McDonalds and Disney entered into an agreement linking their global marketing activities.

## V. The Brand Essence

- A. Recently, McDonalds has experienced decreasing sales and fewer loyal customers.
  - i) The corporation began a campaign to make customers believe that the company is their "Trusted Friend".
  - ii) McDonalds utilized the partnerships that were established with other brands to strengthen its own.

## VI. McTeachers and Coke Dudes

- A. Fast food and beverage marketing has moved to elementary, middle and high schools.
  - i) School districts in Colorado have implemented an advertising package to corporate sponsors.
  - ii) Such corporate advertising has brought \$11 million to District 11 in Colorado.
  - iii) Soda companies (Pepsi and Coke) are using such school marketing programs to increase soda consumption among children.

- iv) Fast-food companies gain from beverage marketing programs. Sodas are among the items with the highest profit margin sold in fast food restaurants.
  - v) Fast-food chains also run ads on Channel One—the network that is shown in high school classrooms.
  - vi) Additionally, fast food is now served in many schools across the nation.
- B. Some school districts (San Francisco and Seattle) have not allowed any advertising in schools.

### Chapter 3: Behind the Counter

- I. Space Mountain
- A. The development of Colorado Springs mirrors that of Los Angeles.
    - i) Government and military spending has boosted the economy in Colorado Springs.
    - ii) Many individuals and businesses have moved from California to Colorado.
  - B. The largest private employer in Colorado Springs is the restaurant industry.
    - i) Because of sprawl in Colorado Springs, fast-food chains such as McDonald's are purchasing real estate for restaurants.
- II. Throughput
- A. Most of fast-food employees are adolescents.
    - i) The fast-food industry relies on teenagers because it is less expensive to hire them and they are easier to control.
    - ii) Additionally, many employees are poor and do not speak English.
  - B. Throughput – the speed and volume of flow – is very important in the industry.
  - C. In 1958 consistency was the focus of Fred Turner, a McDonald's executive.
    - i) The operating manual has specific instructions from the preparation of food to they way to handle customers.
    - ii) If a franchisee does not follow the rules, they may lose their franchise.
    - iii) The standardized products increase throughput.
- III. Stroking
- A. Executives in the industry's leading companies agree that “zero training” of employees is a goal that can be met through improved technology.
  - B. Federal programs exist that pay business owners to hire and train poor individuals.
    - i) The fast-food industry employs the most minimum wage employees.
  - C. Managers are encouraged to keep labor costs low.
    - i) Stroking – praise employees – is used often because it doesn't cost anything.
- IV. Detecting Lies
- A. McDonald's corporation takes little initiative in determining wage rates and other labor practices for franchisees.
  - B. Since the 1960s, McDonalds has avoided the formation of long-term labor unions in its businesses.
- V. Protecting Youth
- A. Finding employees for fast-food restaurants in Colorado Springs is very difficult because of the low unemployment rate.
  - B. Teenagers that work more than 20 hours a week may be at risk for not graduating high school and may earn lower wages for the rest of their lives.
  - C. Fast-food chains are now competing with clothing stores, full service restaurants and telemarketers for low-wage employees.
- VI. Inside Jobs
- A. The number of robberies that occur at restaurants is high.
    - i) Fast-food restaurants rarely use credit card machines and usually have a large sum of cash on premises.
    - ii) Over half of robberies at fast-food restaurants involve current or former employees.
  - B. OSHA issued voluntary guidelines to improve employee safety in the 1990s.
    - i) The restaurant industry has fought mandatory guidelines, but has spent millions on new security measures.

## VII. Making it Fun

- A. Perhaps the most important issue in the restaurant industry today is labor.
  - i) James C. Doherty suggests that the industry move from relying on a low-wage workforce to higher-wage, low turnover workforce.
  - ii) David Novak, president of Tricon, suggests that to improve labor relations, the industry should make the work environment fun.

## Chapter 4: Success

### I. Devotion to a New Faith

- A. The franchisor/franchisee relationship is based on reducing risks for each party.
  - i) The franchisor expands the business while not spending its own money.
  - ii) The franchisee is able to start their own business with an established brand, business plan and expertise.
  - iii) When the franchisor and franchisee disagree, the franchisor almost always wins.
- B. Franchises have existed since the nineteenth century. One of the first franchises was General Motors automobile dealerships.
- C. Ray Kroc (McDonald's) perfected franchising in the food service industry.
  - i) Kroc did not demand high franchise fees, he was more interested in expansion.
  - ii) Kroc imposed strict rules on his franchisees. If they did not follow the rules, they were not allowed to own a second restaurant.
- D. Jarry J. Sonneborn, Kroc's partner, came up with a new strategy to own the real estate in which McDonald's stores were located, and earn money through rent.
- E. McDonald's has grown through franchise and company-owned stores.
  - i) McDonald's has inspired expansion of businesses both in and out of the food service industry.

### II. Free Enterprise with Federal Loans

- A. There are ongoing arguments as to whether it is riskier to own a franchise or become an independent business owner.
  - i) Conflicts between franchisees and franchisors have become more common.
    - a) Encroachment is basis of many conflicts. Encroachment is the practice of putting restaurants belonging to the same chain close to one another.
- B. Franchisors must provide disclosure statements to franchisees prior to a sale.
  - i) The disclosure statements are typically lengthy documents with lots of small print.
- C. Congressman Howard Coble proposed a bill in 1999 to put stricter regulations on franchisors.
- D. The Small Business Administration, a government agency, supplies money to franchisees to help finance new restaurants.
  - i) Such money was meant to help small, independent business owners.

## Chapter 5: Why the Fries Taste Good

### I. J.R. Simplot

- A. Simplot began sorting potatoes for farmers when he and a partner bought an electric potato sorter.
  - i) He began drying onions, and developed a way to dry potatoes as well.
  - ii) He did business with the U.S. Army during WWII.
- B. When WWII ended, new technologies emerged.
  - i) Simplot assembled a team that developed frozen french fries.
  - ii) McDonalds (Kroc) made a contract with Simplot to buy his fries.

### II. The Mistake of Standing Alone

- A. Three major players in the potato processing industry: Simplot, Lamb Weston and McCain.
  - i) The bulk of the profit margin in the industry goes to the processor.
  - ii) Farmers get little profit margin – they are forced to get bigger or get out of the industry.
    - a) Over the last 25 years, Idaho has lost half of its potato farmers while the land devoted to farming potatoes has grown.
- B. About half of Idaho potato farmers are joining forces to gain some market power.
  - i) The association, however, needs at least 2/3 of farmers in the state to join in order to have any real market power.
  - ii) Many farmers are very independent, and do not want to join.

- III. Food Product Design
  - A. Most of the flavor in processed foods is destroyed during the processing.
  - B. International Flavors and Fragrances (and other companies like it) sell flavors to restaurants.
  - C. Aroma and memory are linked – fast food chains hope to play on that fact (the smells/tastes of childhood).
  - D. Flavors are added to foods in very small amounts.
  - E. Natural vs. Artificial Flavors
    - i) Natural must originate from a plant or animal.
    - ii) The two are essentially the same thing – chemical compounds – they derive them in a different way.
  - F. Mouthfeel is an important consideration when making flavors for particular foods.
- IV. Millions and Millions of Fries
  - A. Lamb Weston is the largest supplier of potatoes in the United States.
    - i) Lamb invented the Lamb Water Gun Knife to cut potatoes into french fries with precise characteristics.
    - ii) Lamb Weston makes over 20 million french fries per day.
    - iii)

### Chapter 6: On the Range

- I. A New Trust
  - A. Over the last 20 years, half of the cattlemen in the U.S. have left the business.
    - i) This has occurred due to rising land prices, stagnant beef prices, oversupply of cattle, increased imports of cattle, development pressures, inheritance taxes and health scares.
    - ii) Growth of fast food chains has encouraged consolidation of the cattle industry.
      - a) In 1970, the top 4 meatpackers slaughtered 21% of U.S. cattle, today they slaughter 84%.
  - B. Large meatpackers have “captive supplies” to flood the market when prices get too high.
- II. The Breasts of Mr. McDonald
  - A. Beef producers fear that the industry will become like the poultry industry.
    - i) Consolidation has caused small producers to become powerless.
  - B. Post WWII, chicken consumption was rising.
    - i) McDonalds, whose main line of food was burgers, wanted to develop a convenient, easy to eat chicken product – Chicken McNugget
  - C. McNuggets appeared “healthy”, but were not.
  - D. Tyson is the largest poultry supplier to the fast food industry.
    - i) Tyson is a vertically integrated company.
    - ii) The company does not, however raise the animals.
  - E. Independent chicken growers feed and raise the animals, then sell them to processors such as Tyson.
    - i) Independent growers make little profit.
    - ii) If the growers are not happy with the contract, they cannot do much. They are virtually powerless.
    - iii) Contracts many times have clauses that state that the grower is not allowed to sue the processor.
- III. Captives
  - A. Meatpackers claim that decrease in beef consumption is to blame for low prices.
    - i) Consumption of beef in the U.S. has steadily decreased since 1976.
    - ii) Although cattlemen argue that captive supplies are a strategy to lower prices, meatpackers disagree. Meatpackers claim that they ensure steady supplies to the company.
  - B. Independent ranchers oppose cattle prices that are kept secret.
    - i) Ranchers claim that prices are shared among competitors and price is set to keep it low for all meatpackers.
- IV. The Threat of Wealthy Neighbors
  - A. Colorado has lost approximately 1.5 million acres of ranchland due to development over the last twenty years.
    - i) Most ranchers are land rich and cash poor.

- ii) Inheritance taxes make it almost impossible for a ranch to be handed down to the next generation.
- B. Additionally, the “American West” culture has disappeared from many parts of Colorado.
  - i) The Colorado Cattlemen’s Association created the first land trust in 1995.
    - a) The land trust prohibits land from ever being developed, but remains private property.
  - ii) Conservation easements preserve rural land and give tax breaks to the owners.
    - a) Such easement usually only benefit large, wealthy landowners.
    - b) The tax write-off usually does not benefit small, independent ranchers.

V. A Broken Link

- A. The suicide rate among farmers and ranchers in the U.S. is about three times higher than the national average.
  - i) This could be due to the difficulty of trying to stay in business.
  - ii) Additionally, many ranchers feel the pressure of keeping the business running for past and future generations.

**Chapter 7: Cogs in the Great Machine**

I. Greeley

- A. Greeley, Colorado was established by Nathan Meeker from New York City.
- B. The town became a small, successful farming town.
- C. Warren Monfort, a schoolteacher, bought inexpensive grain during the Great Depression to feed his cattle.
- D. He soon discovered that grain-fed beef was tastier than grass-fed beef.
- E. Monfort opened his own meatpacking plant.

II. Go West

- A. At the time Monfort opened his slaughterhouse, meatpackers were usually located in large cities, not small towns such as Greeley.
- B. The largest meatpacker at the time was located in Chicago.
  - i) Working conditions were very bad in the plant.
  - ii) After WWII, the job was still dangerous, but wages were relatively high.
- C. Swift & Company was the largest meatpacking plant until the 1960s.
- D. Currier J. Holman and A.D. Anderson, two former Swift executives decided to start their own meatpacking plant – Iowa Beef Packers.
  - i) They applied the “assembly line” process to the meatpacking industry.
  - ii) IBP was primarily concerned with throughput, efficiency, centralization and control.
  - iii) IBP processed small cuts of meat, which eliminated the need for butchers in the markets.
  - iv) IBP was left with byproducts that were useful for making dogfood.
- E. IBP had many labor problems.
  - i) Holman strongly opposed unions and did not have any sympathy for striking workers.
  - ii) When New York butchers were boycotting IBP’s beef, Holman made a deal with a New York union leader.
  - iii) Holman and IBP were convicted for bribery.
- F. Because of the success of IBP, Chicago meatpackers were forced to go west, or get out of business.
  - i) Meatpackers were able to obtain cheap labor in the west.
  - ii) The last of Chicago’s stockyards closed in 1971.

III. Bags of Money

- A. Monfort experienced labor/union problems with Greeley slaughterhouse.
  - i) He closed the plant in 1979.
  - ii) The plant reopened in 1982...with no union, and low wages paid to workers.
- B. Meanwhile he bought a slaughterhouse in Nebraska
  - i) Monfort signed a contract with National Maritime Union. The wages that they agreed to were very low.
- C. Consolidation in the industry concerned Monfort.
  - i) Monfort sued Excel in the 1980s to prevent the takeover of Spencer Beef.
  - ii) In the end, Excel did merge with Spencer Beef.
  - iii) One year later, Monfort agreed to a friendly takeover by Con Agra.
- D. Con Agra became the leader in meatpacking and a variety of other industries.
  - i) Charles “Mike” Harper motivated managers by challenging them to bring to him at the end of the year his “bag of money” plus some.

- a) The company experienced legal problems. Managers were attempting to earn more money in illegal and unethical ways.

IV. The New Industrial Migrants

- A. Monfort largely employed immigrants and illegal aliens at the Greeley plant.
  - i) There is a very high employee turnover rate at the plant.
  - ii) Today, about 2/3 of employees at the plant cannot speak English.
- B. Some companies experience economies with a high employee turnover rate.
  - i) This occurs because the company incurs less insurance and vacation expense.
  - ii) There is less chance of unionization in a company that has a high turnover.
- C. Approximately ¼ of meatpacking workers in Iowa and Nebraska are illegal.
- D. The high turnover rate is due to low wages and poor working conditions.
- E. Large meatpackers have had the ability to change the tax code in Nebraska.

V. The Sweet Smell

- A. IBP changed the small town of Lexington, Nebraska simply by moving there.
  - i) There is now a higher crime rate and more use of drugs.
  - ii) These changes are largely due to low wage workers that need more money and will go about getting more money in illegal ways.

**Chapter 8: The Most Dangerous Job**

I. Sharp Knives

- A. Meatpacking is the most dangerous job in the United States.
  - i) Most of the work is done by hand.
  - ii) Lacerations are the most common injury among employees.
  - iii) The faster the disassembly line runs, the more likely an employee will get hurt.
- B. Profit margins are very low at meatpackers.
  - i) The speed of the disassembly line affects profits – profit increases, the faster it runs.
- C. Use of methamphetamines are somewhat common among employees at meatpackers.
  - i) Drugs cause employees to feel energized and alert.
  - ii) The use of drugs however, increases the danger to employees.
- D. Many injuries go unreported because the manager's bonuses are based on fewer injuries among workers.
- E. Most supervisors are white however, the number of Latino supervisors is increasing.
  - i) Supervisors have enormous power in their area of the business.

II. The Worst

- A. Cleaning crews are not employed by the meatpackers, but by an independent sanitation contractor.
  - i) Most employees of sanitation contractors are illegal aliens.
- B. Cleaning a meatpacking plant is perhaps the most dangerous job.
  - i) Several incidents of serious injury and death have occurred while cleaning meatpacking plants.

III. Don't Get Caught

- A. During the Regan administration, OSHA's authority was reduced significantly.
  - i) OSHA now had to see a company's injury logs before entering the plant.
  - ii) If injuries were below the national average, inspectors were not allowed to inspect the plant.
  - iii) This increased the number of unreported injuries.
- B. Many meatpacking companies engage in unethical practices so as not to report injuries.
  - i) Many lawsuits occur as a result of such practices.

IV. The Value of an Arm

- A. In 1997, workers at the Monfort slaughterhouse in Greeley, CO had joined a union.
  - i) High turnover is an obstacle to the union – they must convince new employees to join constantly.
- B. Colorado was one of the first states to pass a workers' compensation law.
  - i) Eventually, workers comp benefits were cut and employers were given more power to choose doctors.
- C. Some are trying to educate workers on their rights to get compensation for injuries.
  - i) Many workers are overwhelmed, and either do not know how or are afraid to file a complaint.
- D. Many congressmen and women are fighting to limit OSHA's authority.

V. Kenny



- A. Many employees are injured repeatedly and return to work.
- B. In the case of Kenny, he was injured many times, returned to work after each injury, then fired after 16 years of employment at Monfort.

### Chapter 9: What's in the Meat

- I. An Ideal system for New Pathogens
  - A. About 200,000 people get ill from foodborne disease everyday.
    - i) A fraction of those that get ill are diagnosed and reported.
    - ii) Foodborne diseases can result in long term health problems.
  - B. Diseases can spread more easily today than 20 to 30 years ago.
    - i) Technology and centralization in the meatpacking industry enable faster spread of diseases.
  - C. Contaminated meat is many times not recalled because meatpackers are very powerful.
    - i) Large meatpackers donate large sums of money to Republican members of congress in order to sway their decisions.
- II. The National Dish
  - A. In the early 1900s, hamburgers were thought to be unsafe, "bad" meat.
    - i) White Castle in the 1920s tried to rid hamburgers of their "bad" connotation.
    - ii) McDonalds ultimately changed America's idea of hamburger.
  - B. More parents fed their children hamburgers because they were convenient.
    - i) In 1993, an outbreak of *E. coli* from Jack in the Box hamburgers killed four children.
- III. A Bug that Kills Children
  - A. Children under the age of five, the elderly and people with impaired immune systems are most likely to get ill from *E. coli*.
    - i) *E. coli* is now the leading cause of kidney failure among children in the U.S.
    - ii) Additionally, the pathogen can cause long term health problems in healthy adults.
  - B. Antibiotics are ineffective in the treatment of illnesses caused by *E. coli*.
    - i) *E. coli* is easy to transmit and has the ability to live under many conditions.
  - C. The pathogen can be spread through water, swimming in a contaminated lake or water park, crawling on a contaminated carpet, or through many foods other than meat.
    - i) The most common way of exposure is through contaminated ground beef.
    - ii) Additionally, contact with a person that carries the virus can transmit the pathogen.
  - D. The poor sanitation practices as feedlots and meatpackers may be to blame for *E. coli* outbreaks.
    - i) Many times animals are fed contaminated feed.
      - a) Some cattle feed contains animal waste or dead animals.
    - ii) Improperly cleaned hides and spillage of digestive materials during slaughtering may cause *E. coli* contamination.
- IV. All We Care to Pay
  - A. In reaction to Sinclair's book "The Jungle" Roosevelt attempted to impart strict rules on the meatpacking industry.
    - i) The Meat Inspection Act of 1906 was passed which was a watered down version of Roosevelt's original plan.
  - B. The Meat Inspect Act was very out of date by the 1980s.
    - i) The National Academy of Sciences warned that public health was at risk.
    - ii) The Reagan and Bush administrations however, continued to cut public health spending.
    - iii) The USDA launched the Streamlined Inspection System for Cattle (SIS-C) to allow meatpackers to inspect their own plants.
    - iv) SIS-C was discontinued after the *E. coli* outbreak from Jack in the Box hamburgers.
  - C. The Clinton administration instated stricter rules on inspections including microbial testing.
- V. A Matter of Will
  - A. Robert Nugent recruited several individuals, including David Theno to help Jack in the Box improve its image and food safety standards after the outbreak in 1993.
    - i) Jack in the Box now requires its meat suppliers to inspect and test its meats for pathogens.
    - ii) The fast food chain will not purchase meat from companies that continuously sell it contaminated meat.
- VI. A Lack of Recall
  - A. The meatpacking industry gave large donations to the Republican Party when it controlled Congress in 1994, under the Clinton administration.
  - B. The USDA does not have the authority to demand a recall of meat. The agency can only suggest to the meatpacker that it be recalled.

- i) Between 1996 and 1999 more than 1/3 of Class I recalls were not announced to the public.
- C. Additionally, meatpackers were able to write their own press releases regarding the recall of meat. Today however, the USDA issues all press releases.
- D. The Clinton administration attempted to give the USDA the authority to demand meat recalls and impose fines, but the legislation never made it through Congress.

#### VII. Our Friend the Atom

- A. Clinton announced in 1996 that the USDA would adopt a science-based meat inspection system, but the legislation was watered down in Congress.
  - i) There are fewer USDA inspectors today than there were in the late 1970s.
  - ii) HACCP plans are only as good as the people running them.
- B. Although the beef industry has resisted Federal regulation, millions of dollars have been invested in the improvement of food safety.
  - i) Some say that the improvement in food safety is simply to improve image.
- C. Irradiation of meat shows some promise in preventing these pathogens.
  - i) Some argue that the use of irradiation will only allow unsanitary practices to continue.

#### VIII. What Kids Eat

- A. In the 1980s and 1990s, the National School Lunch Program purchased the cheapest meat, regardless of food safety.
  - i) The USDA purchased meat from companies such as Cattle King, Bauer Meat Company, Supreme Beef and Northern States Beef and later found it to be contaminated.

#### IX. Your Kitchen Sink

- A. The Federal Government, in the 1990s applied stricter rules to meat on fast food restaurants than on the meat it purchased for schools.
  - i) Fast food restaurants have enormous buying power and can demand “clean” meat.
- B. The food safety at any restaurants ultimately depends on the people in the kitchen.

### Chapter 10: Global Realization

#### I. Plauen

- A. Plauen is located in East Germany, only nine miles from where the Berlin Wall once stood.
- B. In 1990, McDonalds began construction of a restaurant in Plauen, the first new building in the town since the fall of the Berlin Wall.

#### II. Uncle McDonald

- A. McDonalds, as well as many other fast food chains, look to expand overseas and primary markets for growth.
  - i) McDonald’s and KFC earn the majority of their profits outside the U.S.
- B. Fast-food chains are often the first multinational companies to enter a country when it opens its markets.
  - i) The U.S. State Department assists these companies in finding overseas partners.
  - ii) McDonald’s represents “Americana and the promise of modernization” to many outside the U.S.
- C. Systems of agricultural production are often imported prior to the establishment of a U.S. chain.
- D. As in the U.S., fast-food chains market to young children.
  - i) Young children are less likely to be attached to traditions.
- E. Germany is one of McDonald’s most profitable overseas markets.
  - i) In general, German’s were fascinated with the U.S. post WWII.
  - ii) McDonald’s Deutschland, Inc. is the largest restaurant company in Germany today.

#### III. An Empire of Fat

- A. The Soviet Union was the last big obstacle in spreading “Americanization” throughout the world.
- B. The U.S. as well as some foreign countries have experienced higher rates of obesity.
  - i) The rate of obesity among American adults is twice as high today as it was in the early 1960s.
  - ii) The fast-food industry makes high fat, inexpensive food more readily available.
  - iii) Portion sizes at fast-food restaurants have greatly increased over the last several decades.
- C. Obesity is among the leading causes of death in the United States.
  - i) Obesity rates are increasing in foreign countries as well as the U.S.

- ii) Prevention of obesity is more attainable than curing it – it is difficult to change a person's taste for fat that was developed as a child.

IV. McLibel

- A. American fast-food chains are now the most likely target of demonstrations overseas, compared to embassies and oil companies several years ago.
- B. McDonalds sued London Greenpeace for libel in 1990 for the distribution of “anti-McDonald’s” pamphlets.
  - i) Although McDonalds won the lawsuit, it was a public relations disaster for the company.
  - ii) As a result of appeals and new lawsuits, the McLibel lawsuit is still in the courts today.

V. Back at the Ranch

- A. Residents of Plauen, Germany have experienced difficulties, post Communism.
  - i) Plauen’s unemployment rate is twice that of Germany as a whole.
- B. The Voigts, an affluent couple under the Communist regime, now own a McDonald’s store in Plauen.
  - i) They are now among the wealthiest people in the town.
- C. People in the Plauen area do not feel that McDonald’s is “foreign”.
  - i) The “American West” is popular among young and old in the Eastern Germany town – exemplified by the popular dance club, “The Ranch”.

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